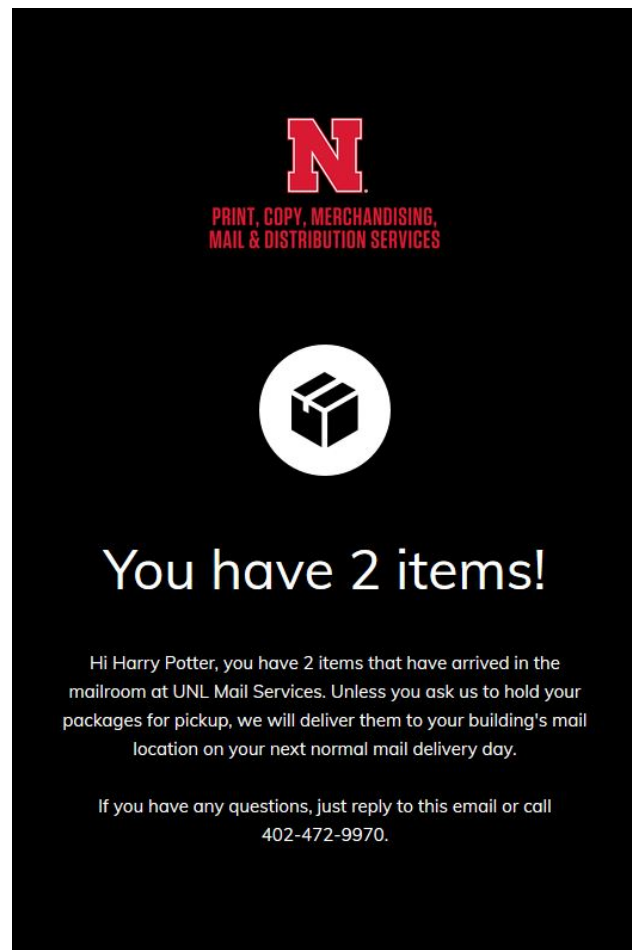


New Software Aids Package Distribution on Campus

Tracking incoming packages has always been a challenge for the mail services team at UNL's Print, Copy, Merchandising and Mail Services.

In order to meet that challenge, new software has been added that allows each package to be scanned into a dashboard that then notifies the recipient via email that the package has arrived and will be delivered via normal mail delivery. If the recipient wishes to have the package held at Mail Services for pickup, they can call the number listed in the notification or simply reply to the email with their instructions.

"With all the email scams and junk emails that invade people's inbox, we've been getting a number of calls asking if the notification is legitimate," incoming mail supervisor Karen Ouellette stated. "With so many people working remotely, we just want people to know that their package is arrived and give them the opportunity to respond with special instructions in case normal delivery isn't the best option," she added.



This is the type of notice that package recipients will receive listing their name and the number of items that have arrived. If the package is held for pickup, an automatic reminder will be sent in 48 hours.